

NORTH CAROLINA EDUCATION LOTTERY COMMISSION

John R. McArthur Commission Chairman Director Tom Shaheen Executive

The following positions are available at the North Carolina Education Lottery. All candidates **must** complete a State Government Application (PD107) which can be accessed at www.osp.state.nc.us/jobs/gnrlinfo.htm#app. Completed applications may be mailed to:

Employment Opportunities North Carolina Education Lottery 56886 Mail Service Center Raleigh, NC 27699-6886

Or, e-mailed to: NCELemployment@lotterync.net

The North Carolina Education Lottery ("NCEL") is an at-will, Equal Opportunity Employer.

Systems Manager (1 position - Corporate Office): The Systems Manager's role is to oversee the functionality of the Enterprise Series Dashboard and the Internal Control System (ICS). Managing the NCEL's major gaming contract which encompasses all gaming systems software, retailer equipment, associated terminal communications, and a variety of retailer support services. Directly oversee the day-to-day gaming systems software development and maintenance work. In addition, manage and cultivate the ICS Oversee the draw processing for the PowerBall, Carolina Pick 3, and Carolina Cash 5; For all Gaming applications, develop and maintain a comprehensive package of business and systems documentation. For each major process within each application, documentation will consist of narrative overviews, business rules, high level flow charts, detailed flow charts, all charts showing process inputs and outputs, including Bachelor's Degree in Computer Science, or interactions with other applications. equivalent. Four years professional experience, Gaming Systems experience preferred, or any combination of education, training, and experience which provides the knowledge, skills, and abilities for this job. Job Band 3 (\$50,000 - \$90,000).

<u>Software Quality Assurance Manager (1 Position – Corporate Office:</u> The Software QA Manager is responsible for managing all activities of a QA team engaged in but not limited to test planning, execution, functional and performance testing. In this role, you

will provide leadership, direction, expertise and hands-on assistance to a team of Software QA Analysts. Plan, direct, and coordinate the activities of the Quality Assurance unit, insuring that the software and systems development meet the business objectives for which they were planned; Develop and execute a complete end-to-end strategy, including verification of functionality, performance and scalability; Standardizing internal documentation, publishing comprehensive procedure documents. Bachelor of Science Degree or equivalent, four years professional experience, Gaming Systems QA experience preferred, or any equivalent combination of education, training, and experience which provide the requisite knowledge, skills and abilities for this job. Job Band 3 (\$50,000 - \$90,000).

Internal Control System (ICS) Operator (1 Position – Corporate): The purpose of this position is to ensure that Vendor's Online Gaming System has processed all transactions properly. It also provides a basis of providing information to the Lottery (reports, data files, etc.). Will assist in the daily operations of computer systems and reporting hardware problems as well as assisting in the recovery activities necessary to restore normal operations. Two year technical college degree or comparable experience; or any equivalent combination of education, training, and experience which provide the requisite knowledge, skills and abilities for this job. Must be able and willing to work alternate 12 hour shift schedule. Job Band 4 (\$39,000 - \$59,000), depending on knowledge, experience, skills and, salary history.